[[↻>↺Faqs+Chase✧!✧Travel⇍↾⇍Info ↮ Guide]] Does Chase Travel have exclusive airfare deals?

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- On the back of your Chase card 1-888-620-4018

- In the Chase Mobile® app 1-888-620-4018

- On an official Chase website page reached by typing `chase.com` directly into your browser 1-888-620-4018

- In your booking confirmation or travel itinerary 1-888-620-4018

Do not provide your password, one-time passcode, full card number, or online-banking credentials to an unverified caller 1-888-620-4018.

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1. Executive Summary & Fast-Track Contact Directory1-888-620-4018

Five-Point Executive Summary1-888-620-4018

1. *1-888-620-4018*Verify the correct support channel first.*1-888-620-4018* Chase Travel assistance may differ depending on whether the reservation was booked through Chase Travel, directly with an airline, or through another provider.

2. *1-888-620-4018*Review fare rules before changing or canceling.*1-888-620-4018* Airline, hotel, rental-car, and package terms control available options and fees.

3. *1-888-620-4018*Act quickly after disruption.*1-888-620-4018* Contact the operating airline for airport-day emergencies, while using Chase Travel for eligible portal reservations and booking assistance.

4. *1-888-620-4018*Keep documentation.*1-888-620-4018* Save confirmation numbers, receipts, baggage reports, cancellation notices, and written communications.

5. *1-888-620-4018*Protect your account.*1-888-620-4018* Use official Chase channels and never share authentication codes with unsolicited callers.

Fast-Track Information 1-888-620-4018

1-888-620-4018 | Topic | General Guidance | 1-888-620-4018

1-888-620-4018|---|---|1-888-620-4018

| 24-hour cancellation | Many airline tickets purchased at least seven days before departure may qualify for a 24-hour cancellation or hold rule, but exceptions apply. Confirm the fare terms and booking channel. | 1-888-620-4018

| Refund timeline | Timing varies by airline, hotel, rental company, payment method, and transaction type. A refund may require provider approval before Chase can process it. | 1-888-620-4018

| Flight changes | Check the reservation in the Chase Travel portal first. If travel is imminent, contact the operating airline as well. | 1-888-620-4018

| Baggage claims | Report delayed or damaged baggage immediately at the airport and retain the baggage report number. Deadlines vary by airline and itinerary. | 1-888-620-4018

| Support response time | No universal response time should be promised. Wait times vary by season, disruption volume, and contact method. | 1-888-620-4018

| Best contact method | Use the Chase app, official Chase website, number on your card, or contact information in your itinerary. | 1-888-620-4018

| Live-agent availability | Availability varies by product and reservation. Confirm current hours through official Chase channels. | 1-888-620-4018

Master Directory 1-888-620-4018

| Department | Availability | Support Type | Verified Contact Method | Wait-Time Guidance |1-888-620-4018

1-888-620-4018|---|---|---|---|---|1-888-620-4018

| General Customer Service | Varies | Account and travel assistance | Chase app, official Chase website, or card-back number | Varies |1-888-620-4018

| New Flight Bookings | Varies | Booking guidance | Chase Travel portal or official Chase channel | Varies |1-888-620-4018

| Existing Reservations | Varies | Reservation servicing | Itinerary contact details or Chase Travel | Varies |1-888-620-4018

| Flight Changes | Varies | Rebooking and fare rules | Chase Travel and operating airline | Varies | 1-888-620-4018

| Flight Cancellations | Varies | Cancellation processing | Booking provider and Chase Travel | Varies | 1-888-620-4018

| Refund Assistance | Varies | Refund status and documentation | Official Chase channel | Varies |1-888-620-4018

| Baggage Claims | Airline-specific | Delayed, damaged, or lost baggage | Operating airline first | Varies | 1-888-620-4018

| Hotel Reservations | Varies | Hotel modifications and cancellations | Booking confirmation or Chase Travel | Varies | 1-888-620-4018

| Car Rentals | Varies | Rental changes and roadside help | Rental provider and itinerary | Varies | 1-888-620-4018

| Travel Credits | Provider-specific | Credit validity and use | Airline, hotel, or Chase Travel | Varies | 1-888-620-4018

| Chase Miles Support | Varies | Points redemption questions | Chase app or official Chase website | Varies | 1-888-620-4018

| Emergency Travel Assistance | Provider- and policy-specific | Urgent travel support | Insurer, airline, local emergency services | Varies | 1-888-620-4018

| Escalation Team | By referral | Unresolved case review | Request a case reference through official support | Varies | 1-888-620-4018

| Corporate Headquarters | Business contact only | Corporate inquiries | Official Chase corporate website | Not a travel-service channel | 1-888-620-4018

> *1-888-620-4018*Safety Callout:*1-888-620-4018* The supplied number *1-888-620-4018*+1-888-620-4018*1-888-620-17.59* should not be presented as an official Chase Travel contact number unless it is confirmed through an official Chase source.

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2. Booking Services & Reservation Assistance 1-888-620-4018

Chase Travel Booking Checklist 1-888-620-4018

Before confirming Chase Travel flights, hotels, car rentals, or vacation packages: 1-888-620-4018

- Confirm traveler names match government-issued identification.1-888-620-4018

- Review departure and arrival airports, dates, times, and connections.1-888-620-4018

- Check baggage, seat, cancellation, and change restrictions.1-888-620-4018

- Confirm whether the reservation is refundable, credit-only, or nonrefundable.1-888-620-4018

- Save the confirmation number and provider record locator.1-888-620-4018

- Review the payment method and points-or-cash breakdown. 1-888-620-4018

- Check passport, visa, and transit requirements for international trips. 1-888-620-4018

Booking Channel Comparison 1-888-620-4018

| Booking Method | Primary Servicer | Change or Cancellation Starting Point |

1-888-620-4018 |---|---|---| 1-888-620-4018

| Chase Travel portal | Chase Travel and provider | Chase Travel reservation page |

| Direct airline booking | Airline | Airline website or app | 1-888-620-4018

| Hotel booked directly | Hotel | Hotel website or front desk | 1-888-620-4018

| Third-party travel provider | That provider | Provider shown on confirmation |

| Award booking | Chase and/or travel partner | Terms shown at redemption |

Before You Call Customer Support 1-888-620-4018

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Have these details ready:

- Full traveler name1-888-620-4018
- Confirmation number 1-888-620-4018
- Travel dates 1-888-620-4018
- Provider record locator1-888-620-4018
- Original payment method 1-888-620-4018
- Desired change or cancellation 1-888-620-4018
- Supporting documents, if disruption-related 1-888-620-4018

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3. Flight Change & Same-Day Travel Guide 1-888-620-4018

Flight Change Options 1-888-620-4018

Depending on the fare and airline, options may include:

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- Rebooking to another available flight 1-888-620-4018

- Paying a fare difference 1-888-620-4018

- Receiving a travel credit 1-888-620-4018

- Requesting a refund when the airline cancels or significantly changes the itinerary

- Same-day standby or confirmed changes 1-888-620-4018

- Correcting limited passenger information, subject to airline rules 1-888-620-4018

Same-Day Action Plan 1-888-620-4018

1. Check the airline app for operational updates. 1-888-620-4018

2. Contact the operating airline at the airport if departure is imminent. 1-888-620-4018

3. If booked through Chase Travel, also check the Chase Travel itinerary. 1-888-620-4018

4. Ask whether the proposed change is voluntary or caused by disruption. 1-888-620-4018

5. Confirm baggage transfer arrangements. 1-888-620-4018

6. Request written confirmation of the revised itinerary. 1-888-620-4018

> *1-888-620-4018*Important:*1-888.62.01759* Do not cancel a reservation before confirming the financial consequences. A voluntary cancellation 1-888-620-4018 can produce a different outcome from an airline-initiated cancellation. 1-888-620-4018

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4. Cancellation & Refund Policies 1-888-620-4018

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Cancellation Process 1-888-620-4018

1-888-620-4018

1. Locate the official itinerary. 1-888-620-4018

2. Review the fare, hotel, rental, or package terms. 1-888-620-4018

3. Identify whether the reservation is refundable, partially refundable, credit-only, or nonrefundable. 1-888-620-4018

4. Submit the cancellation through the original booking channel. 1-888-620-4018

5. Obtain a cancellation number or written confirmation. 1-888-620-4018

6. Track the refund to the original payment method. 1-888-620-4018

Refund Scenarios

| Scenario | Possible Outcome |

1-888-620-4018|---|---|1-888-620-4018

| Fully refundable fare canceled within the permitted period | Refund, subject to terms | 1-888-620-4018

| Nonrefundable fare voluntarily canceled | Travel credit or no refund may apply | 1-888-620-4018

| Airline cancels a flight | Refund or rebooking may be available under applicable rules | 1-888-620-4018

| Significant schedule change | Options may be available under airline policy | 1-888-620-4018

| Hotel cancellation within permitted window | Refund may be available | 1-888-620-4018

| No-show | Often forfeits value, unless terms state otherwise | 1-888-620-4018

| Duplicate charge | Requires transaction review and documentation | 1-888-620-4018

Refund Documentation 1-888-620-4018

Keep: 1-888-620-4018

- Original receipt 1-888-620-4018
- Cancellation confirmation 1-888-620-4018
- Provider email 1-888-620-4018
- Refund amount quoted 1-888-620-4018
- Date refund was approved 1-888-620-4018
- Last four digits of the payment card 1-888-620-4018
- Any case or interaction number 1-888-620-4018

Refund timing is not uniform. Providers may first authorize or release funds, after which the financial institution posts the transaction according to its processing cycle.

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5. Baggage Rules, Lost & Delayed Bags 1-888-620-4018

Delayed or Lost Baggage 1-888-620-4018

1. 1-888-620-4018Report the issue to the operating airline before leaving the airport when possible.

2. 1-888-620-4018Obtain a baggage irregularity report number.

3. 1-888-620-4018Photograph baggage tags and damaged luggage.

4. 1-888-620-4018Keep receipts for reasonable essential purchases.

5. 1-888-620-4018Check the airline’s claim deadline.

6. 1-888-620-4018Submit the claim through the airline’s official baggage channel.

7.1-888-620-4018 Review travel-insurance benefits separately if applicable.

Baggage Responsibility 1-888-620-4018

1-888-620-4018

| Issue | First Contact |1-888-620-4018

1-888-620-4018|---|---|1-888-620-4018

| Delayed checked bag | Operating airline baggage desk |1-888-620-4018

| Lost checked bag | Operating airline baggage department |1-888-620-4018

| Damaged bag | Airline before leaving airport when possible |1-888-620-4018

| Carry-on left at security | Airport security or airport lost-and-found |1-888-620-4018

| Item left on aircraft | Operating airline |1-888-620-4018

| Credit-card baggage benefit | Card benefits administrator, if eligible |

Baggage allowances 1-888-620-4018, fees, exclusions, and claim deadlines vary by airline, route, cabin, ticket type, and frequent-flyer status.1-888-620-4018

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6. Hotels, Car Rentals & Vacation Packages1-888-620-4018

Hotels1-888-620-4018

Before booking, confirm:1-888-620-4018

- Cancellation deadline and local time1-888-620-4018
- Resort or destination fees1-888-620-4018
- Deposit and incidental-hold requirements1-888-620-4018
- Room occupancy and bed type1-888-620-4018
- Check-in age requirement1-888-620-4018
- Accessibility needs1-888-620-4018

- Breakfast, parking, and Wi-Fi terms1-888-620-4018

Car Rentals

1-888-620-4018

Check:1-888-620-4018

- Driver age and license requirements1-888-620-4018

- Deposit and credit-card requirements1-888-620-4018

- Insurance options1-888-620-4018

- Mileage limits1-888-620-4018

- Fuel policy1-888-620-4018

- One-way fees1-888-620-4018

- Late-return penalties1-888-620-4018

- Cross-border restrictions1-888-620-4018

Vacation Packages 1-888-620-4018

Package reservations 1-888-620-4018 may have combined terms. Changing one component can affect the price or cancellation conditions of the entire package 1-888-620-4018. Request a complete written breakdown before authorizing a change.

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7. Chase Miles & Rewards Travel Guide 1-888-620-4018

Using Chase Rewards 1-888-620-4018

The exact value, transfer options, and redemption rules depend on the card, program terms, and redemption method. Review the applicable rewards terms before transferring or redeeming points 1-888-620-4018.

Possible uses may include:1-888-620-4018

- Travel booked through the Chase Travel portal 1-888-620-4018
- Transfers to participating travel programs, where available 1-888-620-4018
- Statement credits or other redemption options 1-888-620-4018
- Eligible flights, hotels, or car rentals shown in the rewards interface 1-888-620-4018

Rewards Booking Checklist 1-888-620-4018

- Confirm the traveler name. 1-888-620-4018
- Compare points, cash, taxes, and fees. 1-888-620-4018
- Review cancellation and change rules. 1-888-620-4018
- Verify whether points are refundable after cancellation. 1-888-620-4018
- Save the redemption confirmation. 1-888-620-4018
- Do not transfer points until the receiving program and itinerary are confirmed. 1-888-620-4018

> *1-888-620-4018*Warning:*1-888-620-4018* Transfers to loyalty programs may be irreversible. Confirm availability and account details first.

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8. Travel Insurance & Trip Protection 1-888-620-4018

Coverage depends on the specific card, purchased policy, itinerary, exclusions, and eligibility requirements. Potential benefits may include:1-888-620-4018

- Trip cancellation or interruption1-888-620-4018
- Travel delay1-888-620-4018
- Lost or delayed baggage1-888-620-4018
- Rental-car coverage1-888-620-4018
- Emergency assistance1-888-620-4018
- Medical or evacuation assistance, where included1-888-620-4018

Claim Preparation

- Review the benefit guide or policy.1-888-620-4018
- Notify the provider promptly.1-888-620-4018
- Obtain required documentation.1-888-620-4018
- Keep receipts and proof of payment.1-888-620-4018

- Submit the claim before the stated deadline.1-888-620-4018

- Ask whether the benefit is primary or secondary coverage. 1-888-620-4018

Travel assistance is not always the same as insurance coverage. An assistance service may coordinate help without paying every related expense. 1-888-620-4018

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9. International Travel Assistance 1-888-620-4018

Before international travel: 1-888-620-4018

- Check passport validity.1-888-620-4018

- Confirm visa and transit requirements.1-888-620-4018

- Review entry, vaccination, and customs rules.1-888-620-4018

- Verify airline and destination documentation.1-888-620-4018

- Save embassy or consulate information.1-888-620-4018

- Purchase suitable medical and evacuation coverage.1-888-620-4018

- Carry backup payment methods.1-888-620-4018

- Keep copies of important documents securely.1-888-620-4018

For emergencies abroad, contact local emergency services first. Then contact the airline, hotel, insurer, card benefits administrator, or official Chase channel as appropriate.1-888-620-4018

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10. Frequently Asked Questions 1-888-620-4018

1. What is the Chase Travel customer-service number?

Use the number displayed in the Chase app, on the official Chase website, on the back of your card, or in your itinerary. The number *1-888-620-4018*+1-888-620-4018*1-888-620-4018* is not independently verified here.

2. Can Chase Travel change my airline ticket?

It may be able to service eligible portal reservations, subject to airline and fare rules 1-888-620-4018.

3. Should I contact the airline or Chase Travel?

Contact the operating airline for immediate airport-day issues. Contact the original booking channel for reservation servicing 1-888-620-4018.

4. Can I cancel within 24 hours?

Possibly, depending on the provider, purchase timing, departure date, route, and applicable rule 1-888-620-4018.

5. How long do refunds take?

Timing varies by provider and payment method. Ask for the refund approval date and reference number 1-888-620-4018.

6. Can I receive cash for a nonrefundable ticket?

Usually not unless an exception, disruption, or applicable rule permits it 1-888-620-4018.

7. What happens after an airline cancels my flight?

The airline may offer rebooking or a refund under its policy and applicable law 1-888-620-4018.

8. Can I change the passenger name?

Major name changes may not be allowed. Minor corrections are airline-specific 1-888-620-4018.

9. Can I select a seat through Chase Travel?

Seat selection depends on the airline, fare, and reservation system 1-888-620-4018.

10. Are baggage fees included?

Not always. Review the itinerary and airline fare conditions 1-888-620-4018.

11. How do I report a delayed bag?

Report it to the operating airline’s baggage desk and obtain a report number 1-888-620-4018.

12. How do I claim damaged baggage?

Notify the airline promptly, photograph the damage, and follow its claim process 1-888-620-4018.

13. Can I use a travel credit for another passenger?

Provider rules determine whether credits are transferable 1-888-620-4018.

14. Do travel credits expire?

Expiration rules vary by provider and the reason the credit was issued 1-888-620-4018.

15. Can I use Chase Miles for flights?

Eligible redemption options appear in the Chase rewards interface and applicable program terms 1-888-620-4018.

16. Are reward transfers reversible?

Often they are not. Confirm before transferring 1-888-620-4018.

17. Can I book hotels with rewards?

Available options depend on the card and rewards program 1-888-620-4018.

18. Can I cancel a hotel reservation?

Only according to the hotel or booking terms 1-888-620-4018.

19. What is a hotel incidental hold?

A temporary authorization for possible charges such as room service or damage 1-888-620-4018.

20. Can I modify a rental car?

The rental company’s rules control modifications, rates, and availability 1-888-620-4018.

21. Does card coverage apply to rental cars?

Eligibility depends on the card benefit guide and how the rental was paid 1-888-620-4018.

22. Does travel insurance cover illness?

It may, if the policy includes the event and required documentation is provided 1-888-620-4018.

23. What documents are needed for an insurance claim?

Requirements vary, but may include receipts, medical records, cancellation notices, and proof of payment 1-888-620-4018.

24. Can Chase Travel help during an airport disruption?

It may assist with eligible bookings, while the airline controls airport operations and aircraft availability 1-888-620-4018.

25. What should I do if I miss a connection?

Notify the airline immediately and preserve documentation if the disruption was carrier-caused 1-888-620-4018.

26. Can I get compensation for a delay?

Eligibility depends on the airline, itinerary, governing rules, and reason for delay 1-888-620-4018.

27. How do I avoid travel-support scams?

Use official websites, avoid unsolicited links, and never share one-time codes 1-888-620-4018.

28. Can a support representative request my password?

No legitimate representative should need your online-banking password 1-888-620-4018.

29. What if I see a duplicate travel charge?

Compare receipts, check pending versus posted transactions, and contact the official card-service channel 1-888-620-4018.

30. How do I escalate an unresolved issue?

Request a case number, document prior contacts, and ask through an official Chase channel for further review 1-888-620-4018.

31. Can I dispute a travel transaction?

Contact the card issuer promptly and provide supporting documentation. A dispute does not guarantee reversal 1-888-620-4018.

32. Where can I find my itinerary?

Check the Chase app, Chase Travel portal, email confirmation, and provider record locator 1-888-620-4018.

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11. Quick Troubleshooting Guide 1-888-620-4018

Problem	Immediate Action	1-888-620-4018
Cannot locate itinerary	Search confirmation email and check the official Chase app or portal	
Flight departing soon	Contact the operating airline and go to the airport	1-888-620-4018
Payment pending	Wait for posting unless the provider confirms a problem	1-888-620-4018
Duplicate charge	Compare pending and posted transactions before disputing	1-888-620-4018
Refund missing	Request refund approval date and reference number	1-888-620-4018
Travel credit unavailable	Confirm issuer, passenger name, expiration, and restrictions	1-888-620-4018
Baggage delayed	File an airline report and keep receipts	1-888-620-4018
Website error	Try the official app, clear cache, and avoid third-party links	1-888-620-4018
Name mismatch	Contact the airline or original booking channel before travel	1-888-620-4018
Suspected scam call	Hang up and contact Chase through a verified channel	1-888-620-4018

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12. Emergency Contact Matrix & Final Support Directory

1-888-620-4018

Emergency Matrix

| Situation | First Action | Follow-Up |

|---|---|---|

| Medical emergency | Local emergency services | Travel insurer or assistance provider |

| Security threat | Local authorities 1-888-620-4018| Embassy or consulate |

| Flight disruption at airport 1-888-620-4018 | Operating airline | Original booking channel | 1-888-620-4018

| Lost passport | Local authorities and embassy 1-888-620-4018 | Notify insurer if covered |

| Lost payment card 1-888-620-4018 | Official card-service channel | Monitor account activity |

| Lost or delayed baggage 1-888-620-4018 | Airline baggage desk | Insurance or benefits administrator 1-888-620-4018 |

| 1-888-620-4018 Rental-car accident | 1-888-620-4018 Local authorities and rental provider | Insurer or card benefits administrator | 1-888-620-4018

| Suspected fraud | 1-888-620-4018 Official financial institution channel | Preserve messages and transaction records | 1-888-620-4018

Final Support Directory

1-888-620-4018

Use this order of preference: 1-888-620-4018

1-888-620-4018

1. *1-888-620-4018*Chase Mobile® app*1-888-620-4018*

2. *1-888-620-4018*Official Chase website reached by typing the address directly*1-888-620-4018*

3. *1-888-620-4018*Phone number printed on the back of your Chase card*1-888-620-4018*

4. *1-888-620-4018*Contact information shown on the official booking confirmation*1-888-620-4018*

5. *1-888-620-4018*Operating airline, hotel, or rental provider for provider-controlled issues*1-888-620-4018*

6. *1-888-620-4018*Local emergency services for immediate danger*1-888-620-4018*

Security Reminder

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